QUICK START

DevCom uses Device Descriptions (DDs) to access data stored in the memory of the smart field device. These DDs are developed by the manufacturer for their products and, in turn, distributed by the FieldComm Group (FCG) worldwide. The latest DDs are included as part of the DevCom installation. Visit the FCG website (www.fieldcommgroup.org) or the ProComSol website (www.procomsol.com) for update information.

The following steps will allow you to install and quickly begin using DevCom:

Step 1: Install the DevCom App

1. Go to the Apple App store on your iOS device.
2. Purchase and install the DevCom App. A 10 day trial is free.

Step 2: Activate DevCom

Launch DevCom by selecting the DevCom icon.

You will be shown the number of days you can run before activation is required. You can use it for up to 10 days before you need to activate it. Activation only needs to occur once. See Section 4.3 for details.

Step 3: Install the DD Library

After DevCom is licensed or Demo mode is entered, you will be prompted to download the DD Library. The Install could take up to 15 minutes based on your internet speed. See Section 4.2.2 for details.

Step 4: Connect the communication interface

Connecting to a HART device requires special interface hardware. These interfaces ("HART Modems") are available from ProComSol, Ltd. The interface should be connected and configured. The required interface is a Bluetooth Low Energy HART Modem - ProComSol, Ltd model HM-BLE. See Section 4.2.3 for details.

On initial start the App will prompt you for a HART modem to use. Make sure your modem is turned on and press the “Scan for Bluetooth Devices” button in DevCom. Select your HART Modem after the scan is complete.

Step 5: Connect to the field device

Find a connection point for the device’s 2-wire 4-20mA loop you wish to communicate with. For communications you must have a suitable load resistance or a 250Ω resistor must be placed in series with the device. Using the clips from the HART modem, connect to the HART device. While the HART Communication signal is available anywhere along the 4-20mA wiring, it is often easiest to connect across the field device's terminals (caution should be observed when working in a hazardous area, many iOS devices are not rated for intrinsic safety and should only be connected in a safe area).

Step 6: Browse the Device

On initial start, DevCom sends a command to the field device, establishes a connection, and learns its identity. Once DevCom knows the device identity, it locates the device's DD in the library and loads it. From this point forward operation of DevCom is determined by the DD provided by the device manufacturer. If a DD for the device is not present, a generic DD will be used.

Menus and data are presented using a tree scheme. The organization of the data in the display window is dictated by the device DD. The display shows menus and data. To navigate to a different menu simply select it. To return to the previous menu, press the "Back" icon on the device.

Step 7: Modify the Device's Configuration

The Menu tree allows access to all of the data exactly as described by the device manufacturer's DD. When you find elements of the field device's configuration you want to change, simply click and edit the data. Once you have changed the configuration to suit your needs, press the "Commit" button to send the new data to the HART field device.

Step 8: Performing Maintenance and Testing the Field Device

Many devices perform Methods or Standard Operating Procedures (SOPs) that may need to be performed to ensure the device is in peak condition. These Methods may include calibrating the loop current, trimming the transducer values or performing some diagnostic test on the field device. Methods appear on the screen just like menus, but have a blue background. Click on the Method and it will start running in a new window. The Method will guide you through the process ensuring the procedure is completely and consistently performed. When the Method is complete the window will disappear.

Step 9: Exit

When you are through working on the field device simply exit DevCom. Once the App exits, you can then disconnect the HART interface hardware.

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1 INTRODUCTION

The Smart Device Communicator (DevCom) allows access to and management of a HART compatible field device's configuration and calibration. This manual provides the information about the Hardware setup, Communication with Smart devices, and functions of DevCom.

DevCom is unique in that it uses the DD of the connected device to determine what information to display, what variables are available for edit, and what procedures to follow for calibration, setup, and maintenance.

1.1 Acronyms and Definitions

Acronym	Definition
DD	Device Description File. This contains the device information.
DDL	Device Description Language
FCG	FieldComm Group, formerly the HART Communication Foundation (HCF)
DevCom	Smart Device Communicator
☰	Window select button (aka Hamburger Button)

1.2 Conventions Used in This Manual

Following formatting conventions are used in this guide:

Convention	Description
Words in **bold** type	Field names including buttons in the display, or important phrases.
→ Arrow	Window select button followed by the selection to make are separated by →. For example, select ☰ → **New Device** to connect to a new device.
UPPERCASE	Acronyms
UPPERCASE within angle brackets	Command keys For example, press <BACK>.
"Parenthesis"	Names of window elements, like "OK".

1.3 Document Organization

DevCom user manual is organized into the following sections:

Section 1	Describes the scope and objective of DevCom user manual along with the organization of the remaining part of the manual.
Section 2	Provides an overview of the DevCom application and its architecture.
Section 3	Provides the information pertaining to hardware and software requirements for the DevCom application.
Section 4	Provides the steps to install, activate, and uninstall the DevCom application.
Section 5	Provides the steps to start the DevCom application and connecting to field devices.
Section 6	This section explains different aspects of the DevCom application and its functionalities.

1.4 Getting Help

If you need help or encounter problems when using DevCom or this guide, please contact ProComSol, Ltd. See Appendix C for contact information. Please provide the following information.

Create a text description of the problem. If possible, provide the text in event sequence, which will enable the duplication of the problem. Provide information about the system. This information must include:

- DevCom version
- Mobile device information: make, model, and iOS version
- HART Device information: make, model, and device revision
- Point of contact: name, telephone number, and e-mail address,

2 OVERVIEW OF DEVCOM

Field devices such as flow, pressure, level, temperature transmitters, and valve positioners provide the physical connection to the process. These devices allow the control system to monitor and manipulate process conditions. HART devices maintain a real-time database of process, configuration, identification, and diagnostic information. This information can be accessed using the HART Field Communications Protocol.

HART devices are capable of providing functions and features far beyond the basic task of providing a process input or accepting a control output to manipulate process conditions. Many HART compatible device manufactures create a DD (Device Description) describing all of these functions and features specific to that device. The DD also provides information essential to the successful configuration and calibration of the device.

DevCom uses these DD's to access the data stored in a device, providing full configuration and setup support for all registered HART DD's.

DevCom accesses and presents field device data based solely on its DD. No other files, information or custom drivers are required. DevCom is intended to monitor and configure a single device at a time, it is directly connected to the current loop (or HART-IP) of the particular device and:

- Provides user interface to configure the HART field device,
- Provides a means to configure and view all the parameters related to HART field device, and
- Provides an option to view the detailed status and diagnostic capability of the device.

DevCom allows viewing and modifying of field device parameters based on the DD. Using the device's DD, DevCom performs various tests to verify the proper operation of the HART device. DevCom runs as a standalone software application and must have a HART compatible modem attached to the system to interrogate the HART device.

3 SYSTEM REQUIREMENTS

The following minimum system requirements are recommended for operation of DevCom.

Mobile Device	Processor: ARM64 Memory RAM: 1 GB Memory ROM: 2 GB
HART Modem	ProComSol HM-BLE
Communication Port	Bluetooth 4.0
Operating System	iOS 10

4 DEVCOM INSTALLATION

4.1 Prerequisites

You need to be familiar with the basic functions of the following when installing DevCom:

- iOS operating system
- HART communication interface
- HART field device

4.2 Installing the DevCom Application

4.2.1 DevCom Application

To install the DevCom application, perform the following steps:

Step	Action
1	Purchase DevCom from the Apple App Store
2	Install following the screen prompts

Activating DevCom

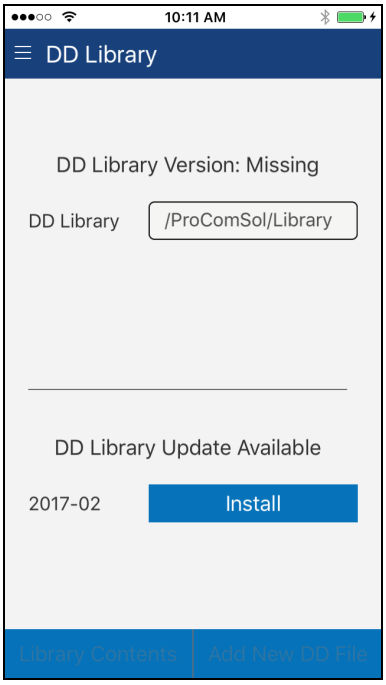
DevCom must be activated for use within 10 days. The following procedure will activate the App (this only needs to occur one time):

Step	Action
1	Launch the DevCom App. The following Licensing Window is displayed after accepting the License Agreement:

Step	Action
2	Tap “Purchase License”.
3	Enter your App Store login credentials if prompted.
4	Tap “Buy” to purchase the App
5	To proceed in Evaluation mode, press “Evaluation”. You can use the App for 10 days before activation is required.

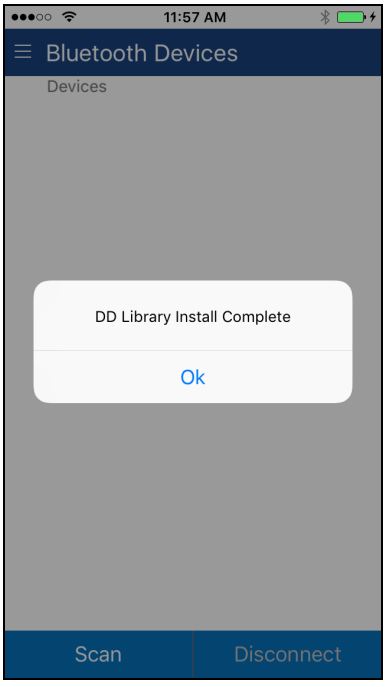
4.2.2 Installing the DD Library

The DD Library is required for App function. Perform the following to download the latest DD Library to your device:

Step	Action
1	The following Window is shown after the Licensing Window: 
2	Select “Install”
3	The following screen will appear. Note that the full DD Library download takes about 15 minutes. Do not close this screen!

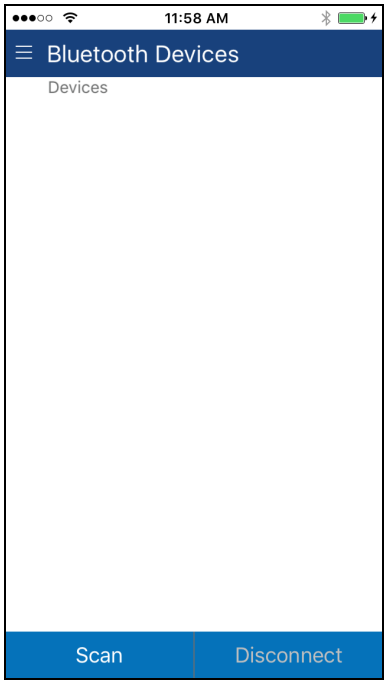
Step	Action

4 The following screen will appear when the DD Library install is successfully completed:



4.2.3 Selecting a HART Modem

A HART Modem is required for communication to your HART device. The following procedure is used to select the modem (this only needs to occur one time):

Step	Action
1	The following Window is shown after the DD Library Download Window: 
2	Turn on your HART modem and press “Scan”.
3	The Window will show all available Bluetooth Low Energy devices.

Step	Action
4	Tap your HART Modem. Once a modem is selected, this Window will not appear during start up.

4.3 Connecting to the HART Network

The DevCom application communicates with the HART Field Devices through a HART compatible communication interface (e.g., a "HART Modem"). Using this communication interface you will transmit real-time HART data between DevCom and the connected HART compatible field device.

The DevCom App for iOS currently only works with the HM-BLE, HART Modem Bluetooth Low Energy, manufactured by ProComSol.

Turn the HM-BLE on. Using the clips on the wires from the HART modem, connect to the device across the 4-20ma signal. If a suitable load resistance is not available, a 250Ω resistor must be placed in series with the device power supply.

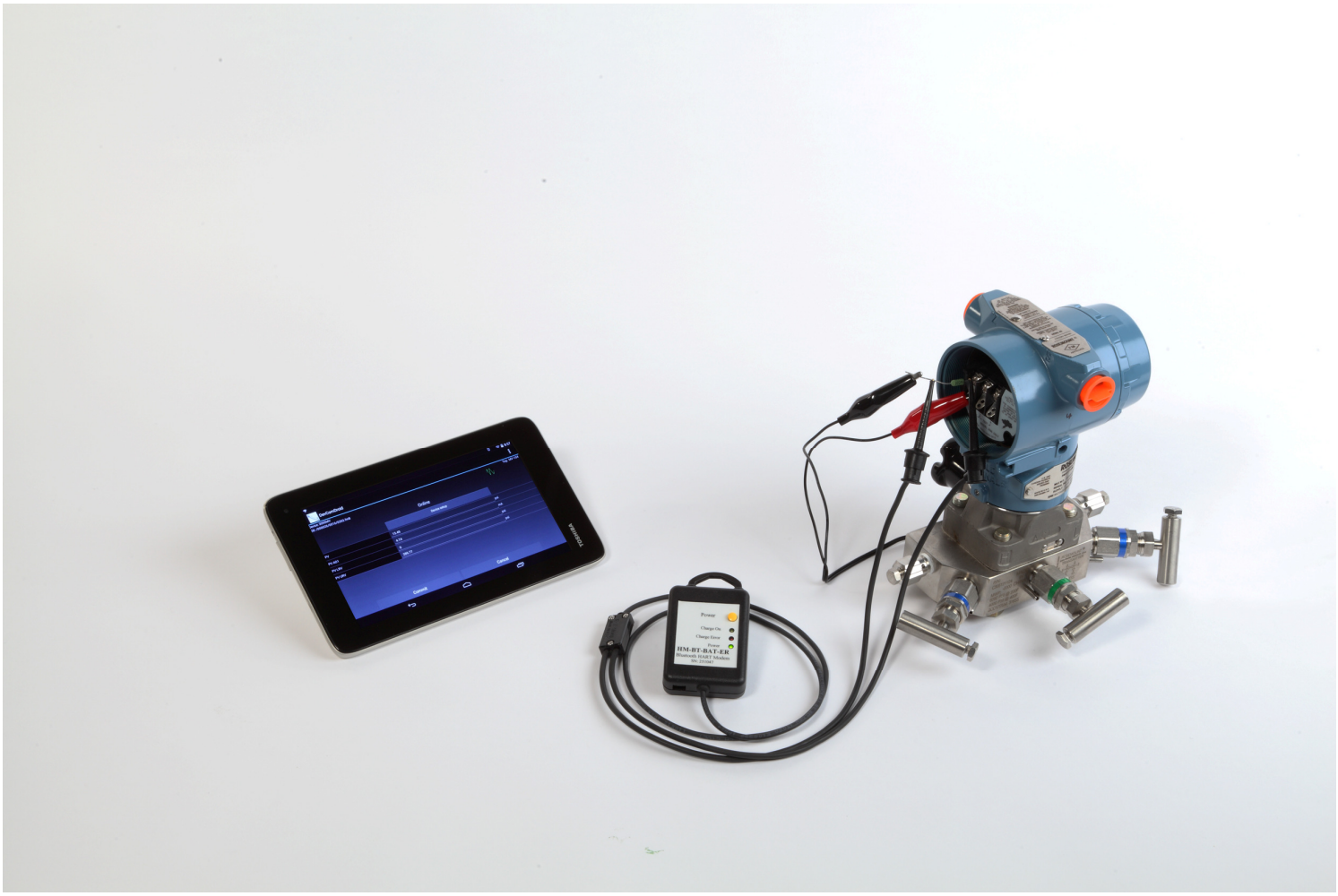


Figure 1 Typical DevCom Hardware Setup

4.4 Uninstalling the DevCom Application

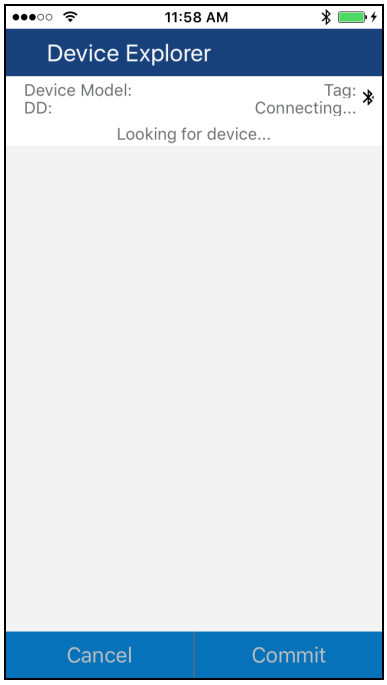
To uninstall the DevCom application, perform the following steps on the iOS Device:

Step	Action
1	Press and hold the DevCom icon on the screen
2	The icons will start shaking and have a small “x” in the corner
3	Tap the “x” on the DevCom icon.

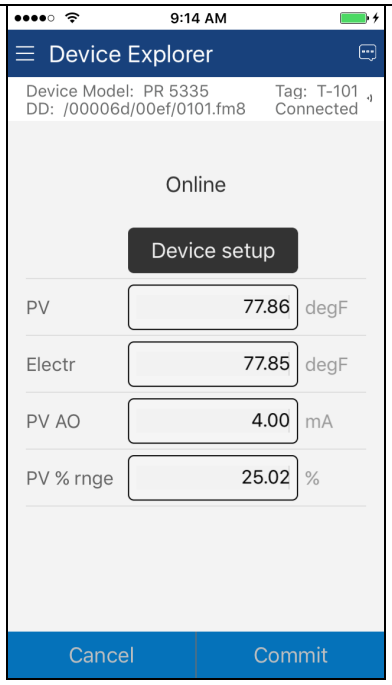
5 USING DEVCOM

5.1 Starting DevCom

Establish the physical connection between the field device and the HART Modem. With the physical connection established, launch DevCom by pressing the DevCom icon on your device screen.

Step	Action
1	Start the DevCom App. The following application window is displayed:  DevCom will then automatically identify the field device and begin communicating with the field device.
2	When the field device is successfully connected to DevCom, the Device Explorer window appears with the root menu of the device DD shown.

Step	Action



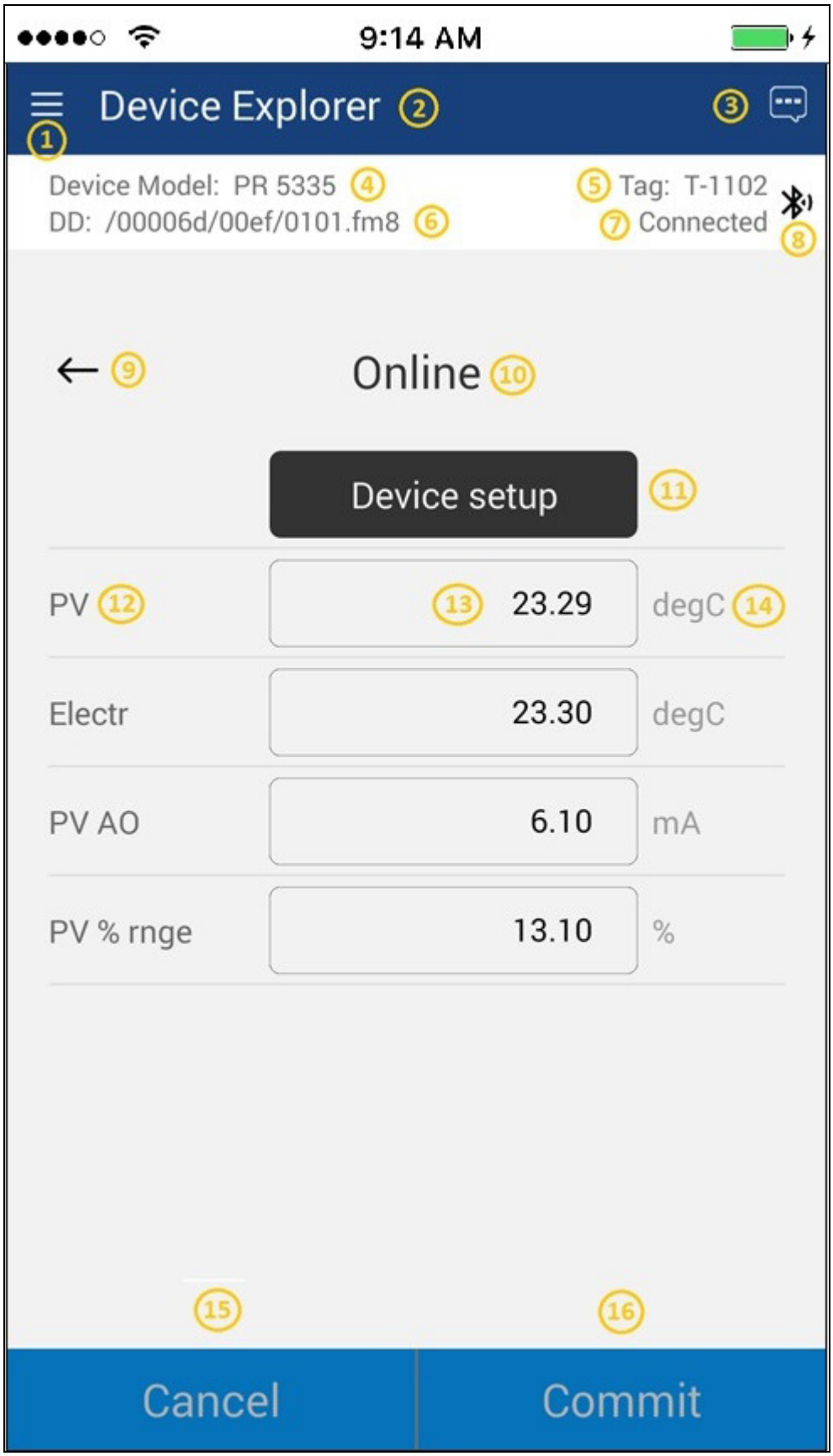
The DevCom windows shown in this document are only an example of what you may see when connected to your field device. What you will see is controlled by the DD and the device. The menus, data, status and configurations displayed are specified by the device's manufacturer in the DD itself.

3	Select the required menu to configure or review the field device's data.

5.2 Getting Familiarized with DevCom

5.2.1 The Device Explorer Window Fields

The DevCom Device Explorer window is designed to provide the operator with valuable information in order to make work quick and easy. Below is a typical Device Explorer window with each field described:


9:14 AM
Device Explorer
1
2
3
Device Model: PR 5335
4
DD: /00006d/00ef/0101.fm8
6
5 Tag: T-1102
7 Connected
8
9
Online
10
Device setup
11
PV
12
13
23.29
degC
14
Electr
23.30
degC
PV AO
6.10
mA
PV % rnge
13.10
%
15
16
Cancel
Commit

1 - Window Navigation icon, aka “Hamburger” icon
2 - Window name
3 - Device Status Icon
4 - Device model of connected HART device
5 - Tag name of connected HART device
6 - DD loaded for connected HART device
7 - Modem status
8 - Communication indication
9 - Back softkey for menu navigation
10 - Menu title for current menu
11 - Sub menu
12 - Label
13 - Data
14 - Units
15 - Cancel, return edit changes to original value
16 - Commit, save edit changes to connected HART device

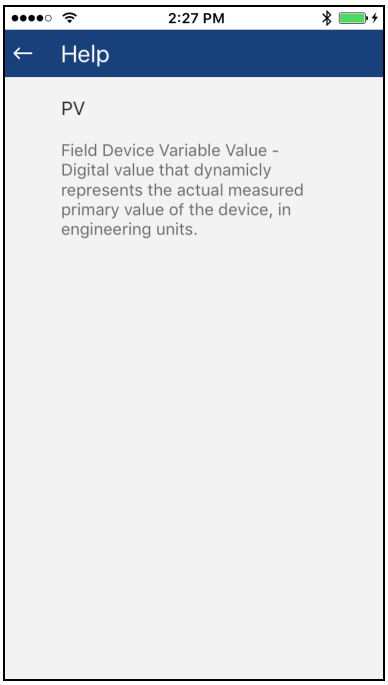
5.2.2 Navigating the Window Menus using the ☰ icon (aka “Hamburger”)

DevCom has several windows with specialized information. Press the Hamburger icon and the following Window appears, details in Section 6.5: Note that the red icon indicates the active Window when the Hamburger icon was pressed. This helps the user return to the previous window.

Menu	Explanation
DevCom New Device Device Explorer Settings Bluetooth Devices Document Device Download Config DD Library Licensing About Exit	**DevCom –** App name **New Device -** Connect to a new device or reconnect to the same device. **Device Explorer** – Main device window with device data **Settings** – Launches Settings Window **Bluetooth Devices** – Launches Bluetooth Selection Window **Document Device** – Launches the Document Device Window **Download Config** – Launches the Saved Configurations Window **DD Library** – Launches the DD Library Window. **Licensing** – Launches the License Window. **About** – Shows copyright information, support information, and revision levels. **Exit** - Exit DevCom.

5.2.3 Using the Help Menus

When you select a parameter label, a window will appear with information about the parameter. Below is an example:



5.2.4 Menu Color Scheme

DevCom application uses different colors to represent different elements of the application. The following table lists the colors and their meanings:

Color Example	Meaning
<Menu Name>	Indicates a menu in the navigation tree
<Label> <Data>	Indicates an "Enumerated Variable" item (Note the triangle)
<Label> <Data>	Indicates a Read Only "Variable" item (Note the data background is gray)
<Label> <Data>	Indicates an Editable "Variable" item (Note the data background is white)
<Method Name>	Indicates a "Method" (Standard Operating Procedure) item
<Edit Display Name>	Indicates an "Edit Display" item

6 FUNCTIONS AND BASIC OPERATIONS

6.1 Overview

DevCom allows the user to monitor and configure a single device at a time in the field. Each device had a DD that determines what device information is present. A DD may contain any of the following parameters/elements:

Variable

A variable is defined as the data contained in the device (e.g. Device Firmware Version). There are three types of variables:

Numeric – Variable data consists of numbers
Text – Variable data consists of text and/or numbers
Enumerated – Variable data is from a list of valid data points.

The above variables are further definable as follows:

Editable Variable – It allows the operator to modify the value and download it to the device.
Non-Editable Variable – It is a read-only data from the device.

Edit Display

This option is used to view a group of parameters. You can also modify a single parameter from this group, based on which other parameters of the device get altered.

For example, if the Engineering Unit of the device is modified, the corresponding Low Limits and High Limits change as per the Engineering Unit set.

Method / Standard Operating Procedure (SOP)

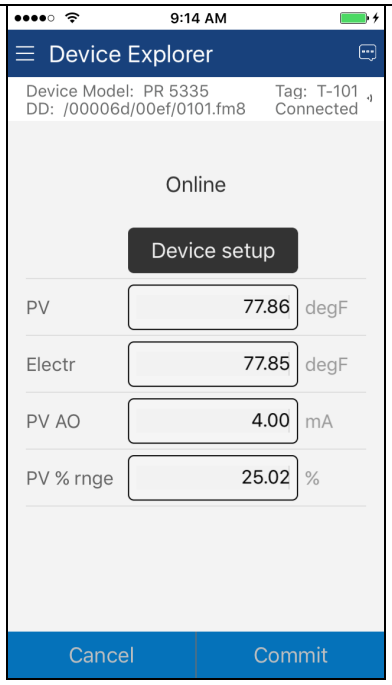
This option helps to perform various tests on the device for instance, Self Test and Loop Test. A Method or SOP is a series of steps that are executed in a sequence results in the completion of some device related tasks. When a method gets invoked, it gives various warning messages and options to the user, by which the user can thoroughly test the device. If a test is aborted by operator command at any stage of the sequence, the method invokes additional steps to bring the device back to its original state before the test.

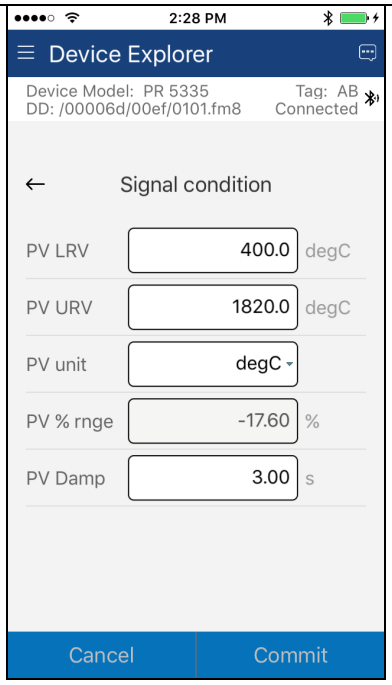
6.2 Configuring Device Information

6.2.1 Overview

DevCom allows you to view and configure the field device parameters based on the device description (DD). The related variables are grouped under various menus of different levels as defined in the DD file. The following table describes the details about the device configuration:

Step	Action
1	Ensure that the application is running and communications have been established:

Step	Action
	
2	There are three types of variables: Numeric, Text, and Enumerated. In turn these variables can be read/write and read only. Dynamic variables are also read only. Following points describe how the device parameters represents their status when connected to DevCom: White Data Background: Modifiable Values Gray Data Background: Read only Values Data field with gray triangle: Enumerated data

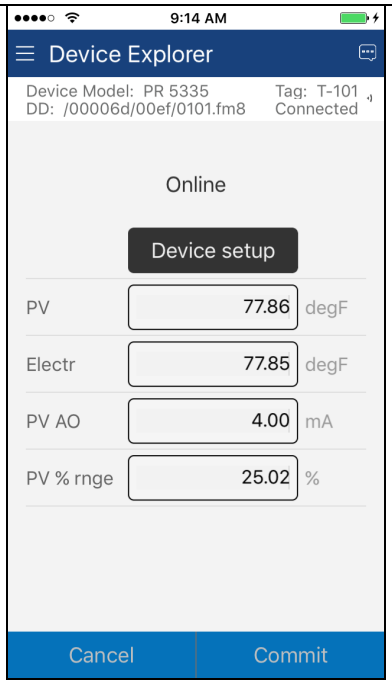
Step	Action
	
3	Select the parameter and configure the values, as required.
4	The subsequent topics explain how to configure device parameters.

6.2.2 Variable Edit

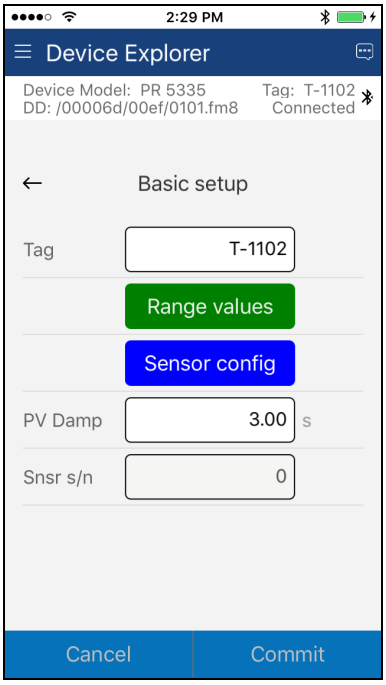
To edit a parameter of the connected device, perform the following steps:

Step	Action
1	Ensure that the application is running and communications have been established:

Step	Action

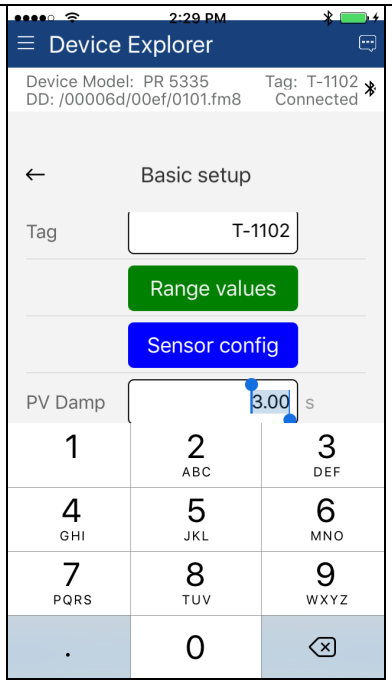


2 Select the menu where the editable parameter is present as shown below. For this example we are editing PV Damp:

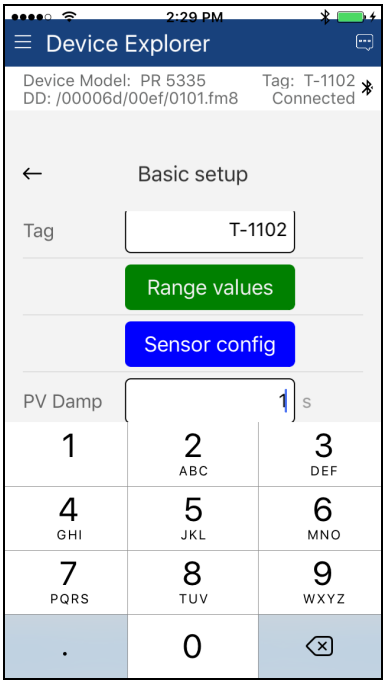


3 Select the variable data to edit it. The existing data will be highlighted and an appropriate soft keyboard will appear:

Step	Action

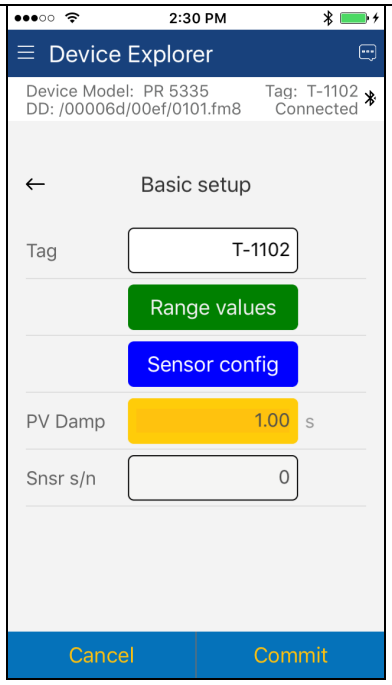


4 Make the changes to the parameter value, as required.

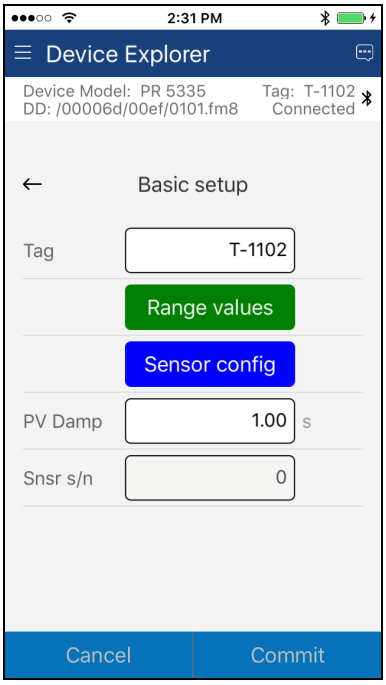


5 Tap anywhere on the screen other than the keyboard to remove the keyboard. Note that the changed variable data background is now Yellow and the “Commit” and “Cancel” button text are also Yellow:

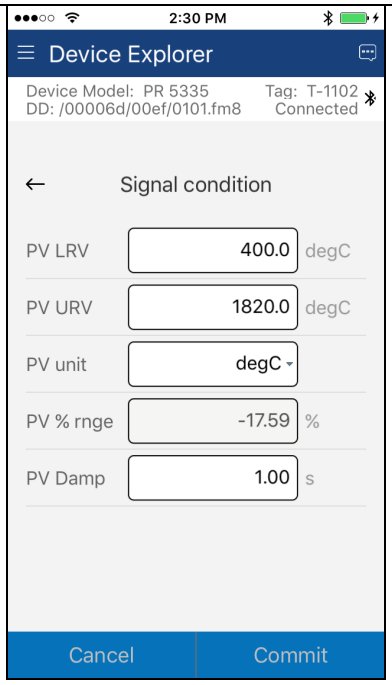
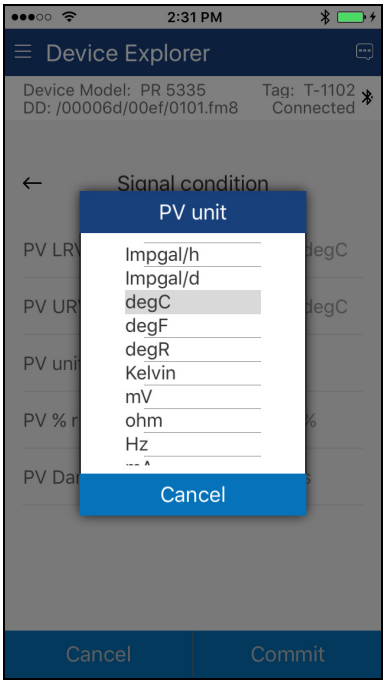
Step	Action



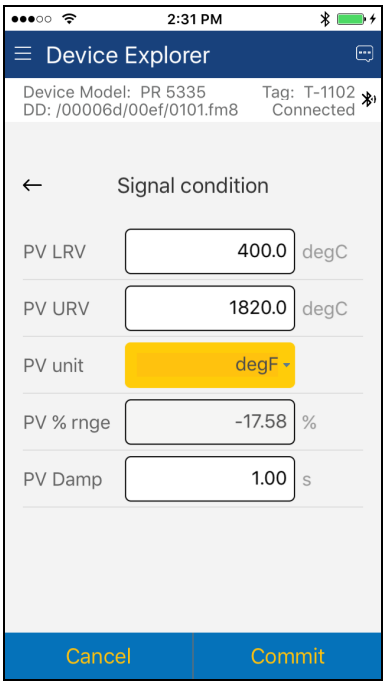
6 Click on the "Commit" button to send the new value to the device. The buttons and data background return to white when complete:



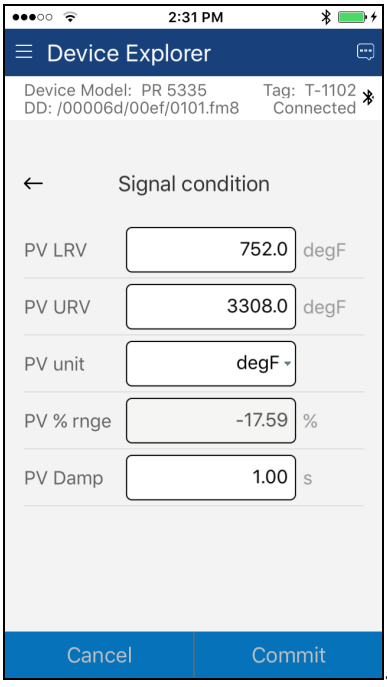
7 For Enumerated variables, the process is very similar. Start by selecting the menu where the desired parameter is located:

Step	Action
	
8	Select the variable data to edit it. In this case “PV unit”. A list will appear with the valid values available:
	
9	Select the value you wish to use.
10	Once selected, the list will disappear and the new value will be inserted into the data field. Note that the changed variable background is now Yellow and the “Commit” and “Cancel”

Step	Action
	buttons are also Yellow:



11	Click on the "Commit" button to send the new value to the device:

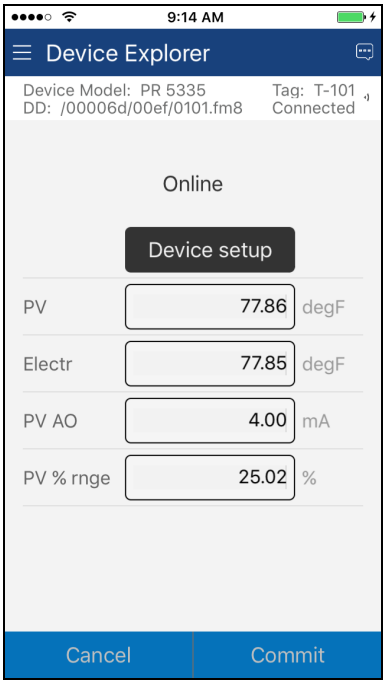


.

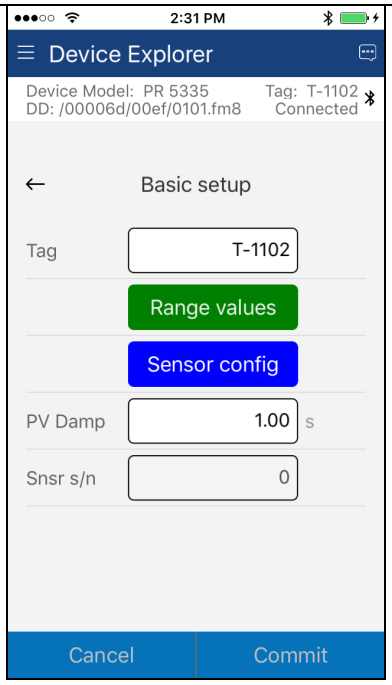
6.2.3 Edit Display

The Edit Display is a variation on the Variable edit. An additional window helps the user view a group of parameters based on the DD. You can also modify a single parameter from this group. Parameters linked to the edited field will be updated automatically

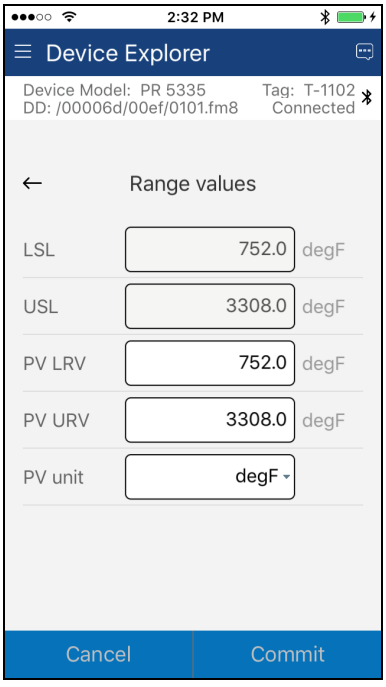
To view and configure these variables, perform the following steps:

Step	Action
1	Ensure that the application is running and communications have been established: 
2	Select the menu where the editable parameter is present as shown below. For this example we want to edit URV from the Range Values Edit Display:

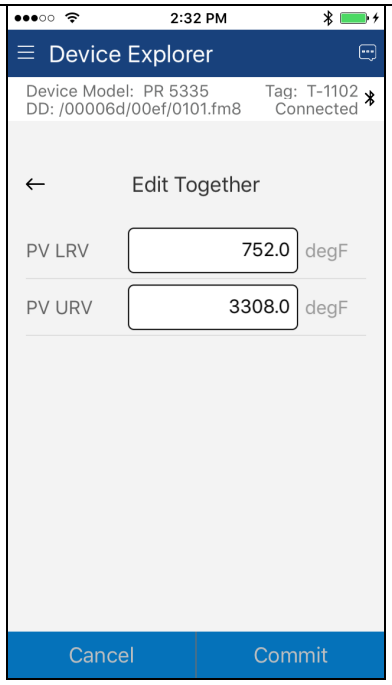
Step	Action



3 Once selected, the Edit Display looks like a regular menu as seen here:



4 Select the parameter you wish to edit from within the Edit Display box. The following dialog box appears on the screen:

Step	Action
	
5	Make the change to the value, as required.
6	Click on the “Commit” button to send the new value to the device.

6.2.4 Executing Methods or Standard Operating Procedures

Methods are defined in the DD file for the device that DevCom is connected to. You can select the Method and execute it for calibrating the device, trouble shooting, etc. Method execution leads you through a number of steps, like in a wizard.

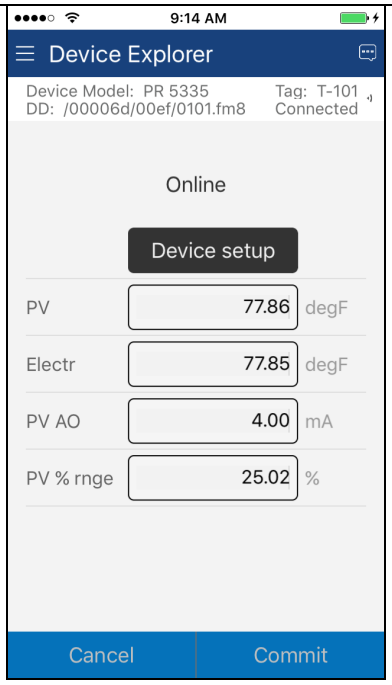
A Few examples of methods include,

Set high and low range calibration points
Calibrate the device
Run the advanced diagnostic test procedure
Execute tests to gather information on device operation.

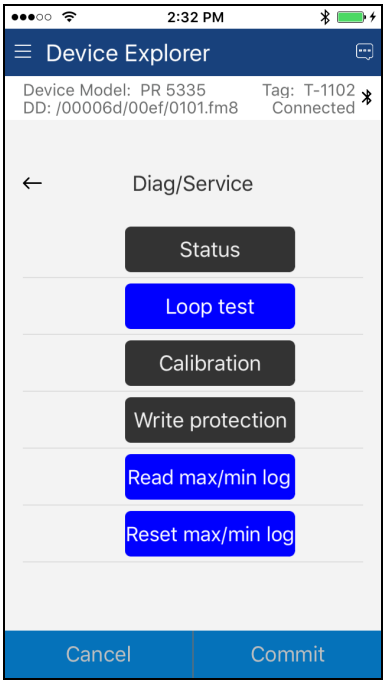
To execute a Method, perform the following steps:

Step	Action
1	Ensure that the application is running and communications have been established:

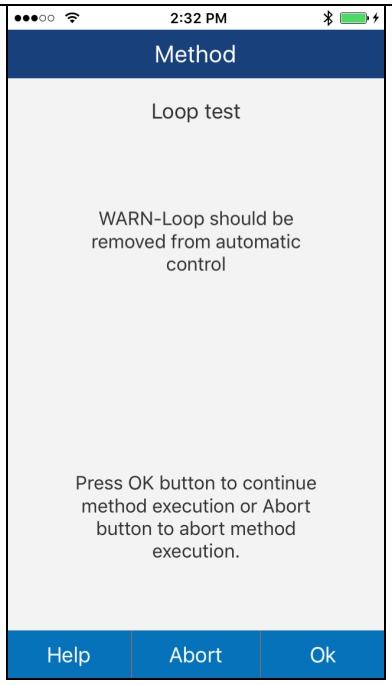
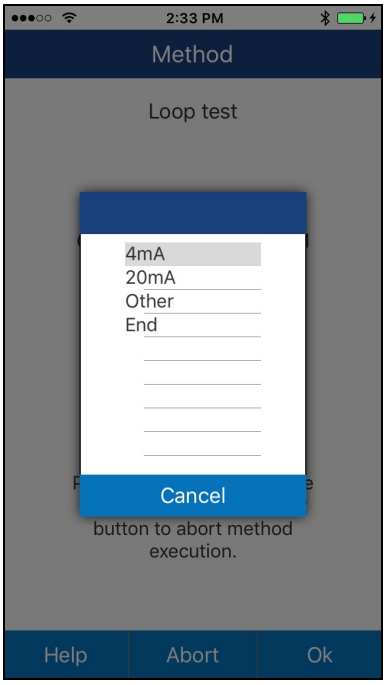
Step	Action



2 Select the menu where the method is present and select the desired Method:



3 Below is an example of a Method window:

Step	Action
	
4	Click “OK” to move to the next dialog in the Method sequence. Some methods require more user input such as selecting an enumerated value as below: 
5	Click “Abort” to cancel the Method execution.
6	Click “Help” to get specific help for that step of the Method. This Help information is provided by the device DD.

6.3 Calibrating HART Field Devices

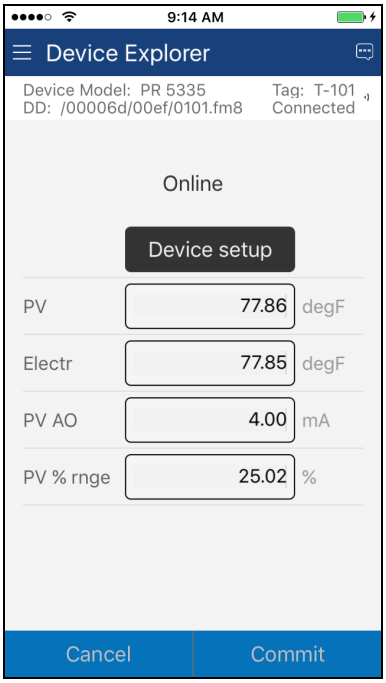
Calibration of field devices and loop test are achieved by executing the Methods or Standard Operating Procedures that are specific to device. Methods are defined based on the test parameters specific to the device, providing information for the calibration of that device.

See the previous section for Method execution.

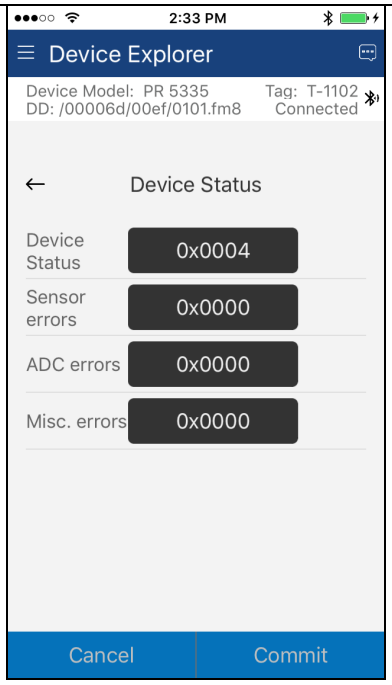
6.4 Viewing the Device Status

DevCom provides the user with the ability to monitor the device specific status of the device.

To view the device and status, perform the following steps:

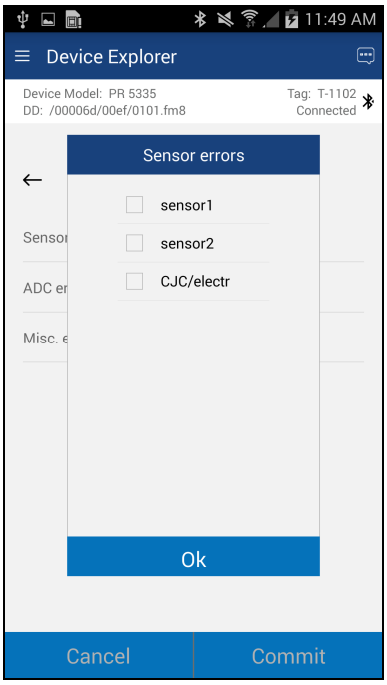
Step	Action
1	Ensure that the application is running and communications have been established: 
2	Select the Device Status icon at the upper right of the screen. The following window is displayed (Note that this information is DD dependent and will be different for your device):

Step	Action



The status byte is shown for each status point.

3 To see more details on which status point is active, select the status data. Here is a sample:

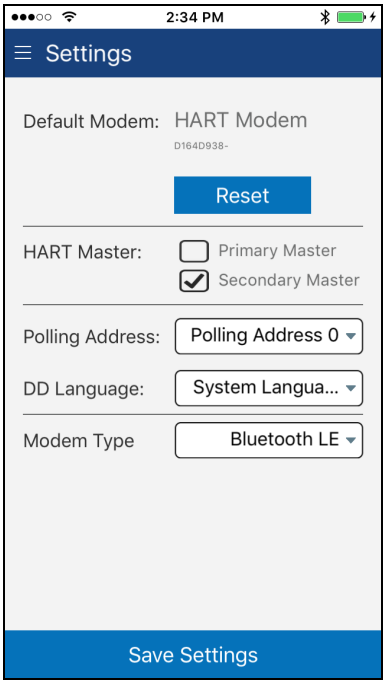


4 Press the Back soft key (← soft key) to close the Device Status window.

6.5 Window Detailed Description

6.5.1 Settings

There are several Settings that may need to be changed by the user to perform a desired activity. Below is a description of what Settings are available:

Step	Action
1	Ensure that the application is running. Communications do NOT need to have been established.
2	Select ☰ → **Settings** from the main window. The Settings window is displayed:  Each Setting is explained below.

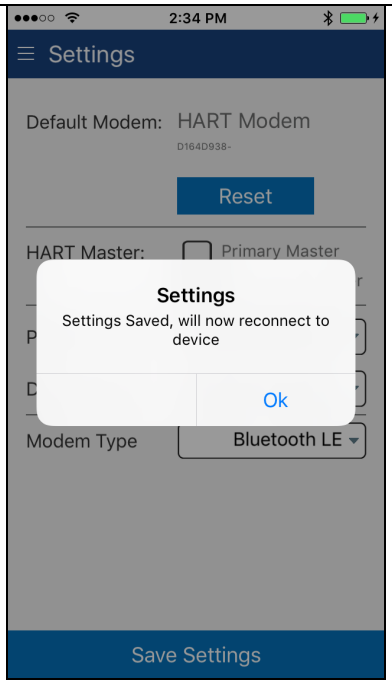
6.5.1.1 Default Modem

This option allows the user to disconnect the modem. Press "Reset" to clear the modem from App memory.

6.5.1.2 HART Master

This option allows the user to select Primary Master or Secondary Master for Multi-master systems.

Step	Action
1	Select desired HART Master.
2	Press "Save Settings" If a new HART Master was selected the following message will be shown:

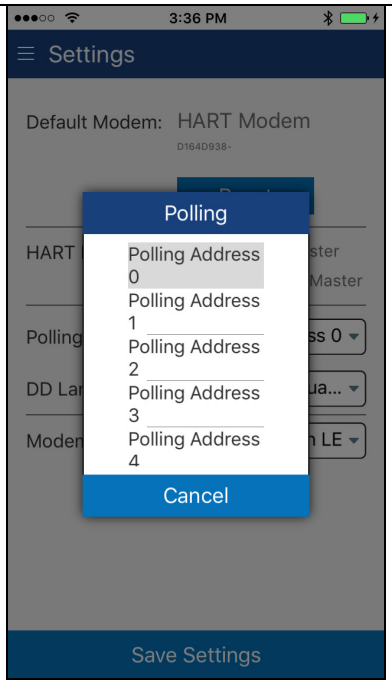
Step	Action
	
3	Press “OK” to return to the Device Explorer window.

6.5.1.3 Polling Address

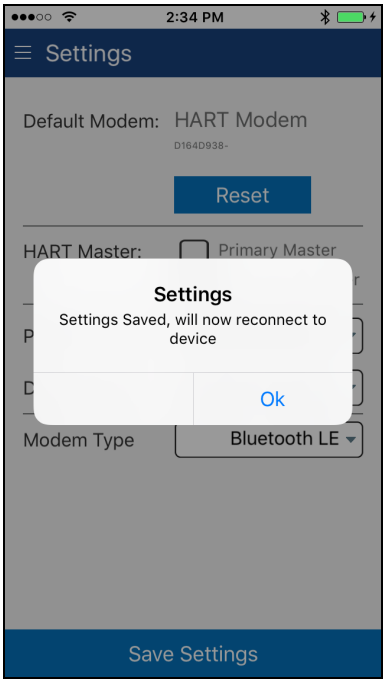
This option allows the user to set the address to look for devices on Multi-drop networks. The default is address 0.

Step	Action
1	Press the triangle next to the current Polling Address selection. A drop down list will appear with all the valid Polling Addresses. You may need to scroll to view the address you want.

Step	Action



2	Press the desired Polling Address.
3	Press “Save Settings”. If a new Polling Address was selected the following message will be shown:

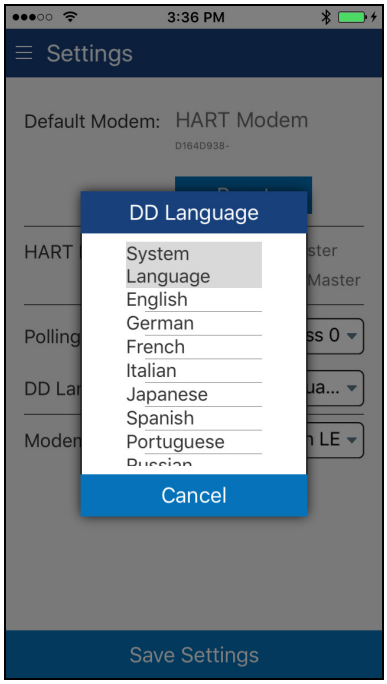


4	Press “OK” to return to the Device Explorer window.

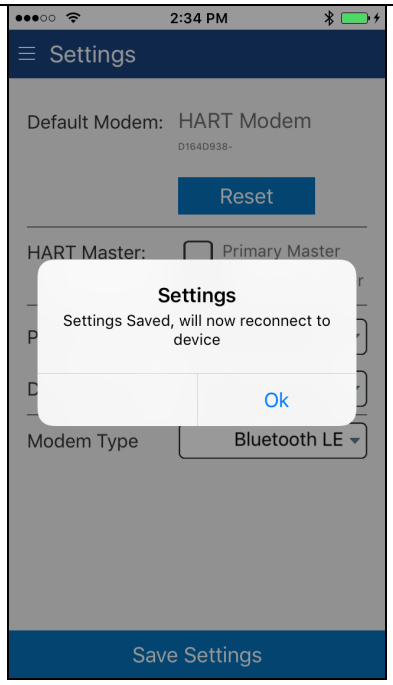
6.5.1.4 DD Language

This option allows the user to select which language the DD data will be presented. Note that all DD's do not have each of these languages. In this case, English will be used. Also note that only the DD data is affected. DevCom specific items have been translated into various languages. The language used is set by the language of the iOS device. For example, if the iOS device is set for Spanish, the DevCom text will be in Spanish.

Step	Action
1	Press the triangle next to the current DD Language. A drop down list will appear with all the valid DD Languages. You may need to scroll to view the language you want.



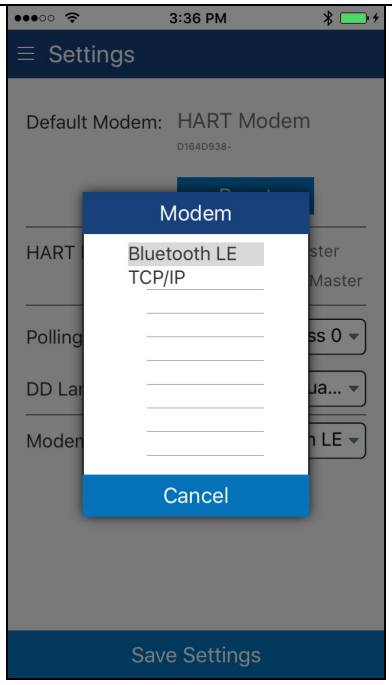
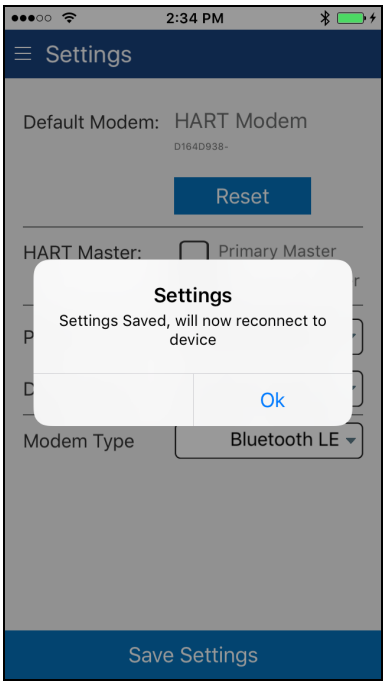
2	Press the desired DD Language.
3	Press "Save Settings". If a new DD Language was selected the following message will be shown:

Step	Action
	
4	Press “OK” to return to the Device Explorer window.

6.5.1.5 Modem Type

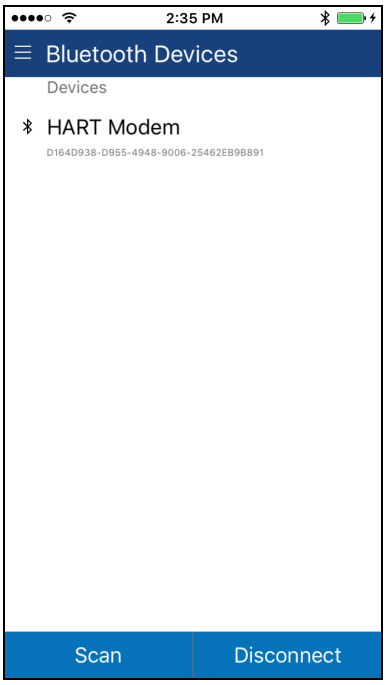
This option allows the user to select which modem to use to connect to the HART Network. See Section 6.8 for HART-IP and the TCP/IP modem type.

Step	Action
1	Press the triangle next to the current Modem. A drop down list will appear with all the valid Modem types.

Step	Action
	
2	Press the desired Modem Type.
3	Press “Save Settings”. If a new Modem Type was selected the following message will be shown: 
4	Press “OK” to return to the Device Explorer window.

6.5.2 Bluetooth Devices

This window allows the user to view the current modem or to change what modem to use for communications.

Step	Action
1	The Window will show all available Bluetooth devices with the current selected modem highlighted and/or marked with the Bluetooth icon. 
2	Tapping the current HART Modem will restart the connection.
3	Tapping “Scan” will look for nearby Bluetooth devices.
4	Tapping “Disconnect” will remove the connection to the current HART Modem.

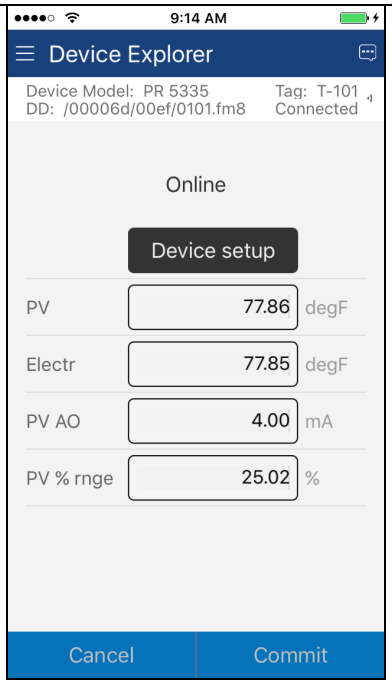
6.5.3 Document Device

HART Device configurations can be saved to memory as a comma delimited text file and formatted PDF file to document the device.

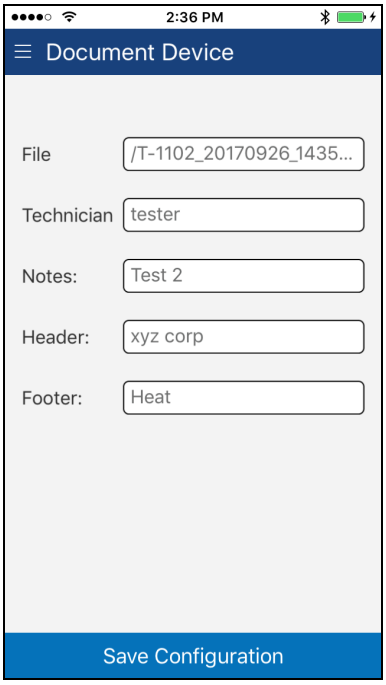
To save device configurations to disk, perform the following steps:

Step	Action
1	Ensure that the application is running and communications have been established:

Step	Action

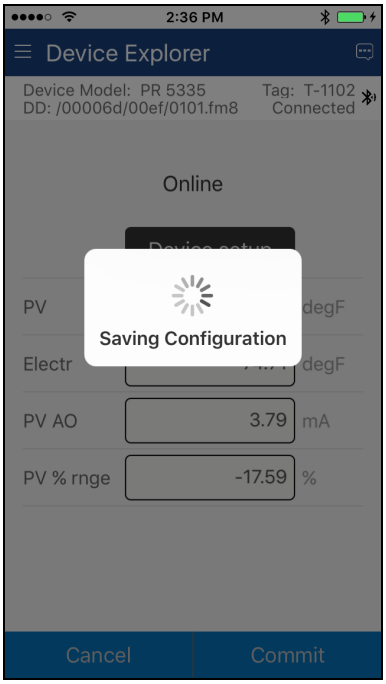
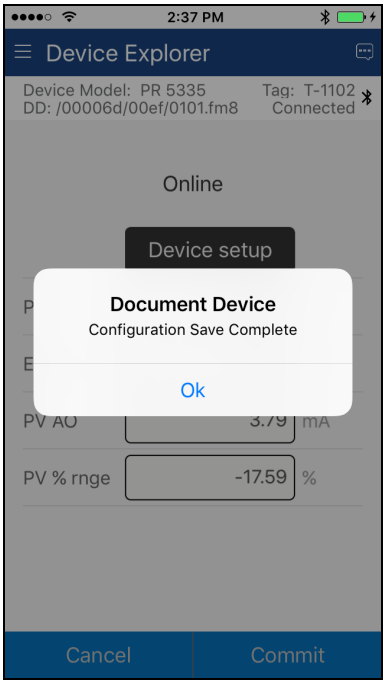


2 Select ☰ → **Document Device** from the main window. The Document Device window is displayed:



3 The default file name is Tag_Date_Time. The filename can be changed by the user. Edit the filename as needed.

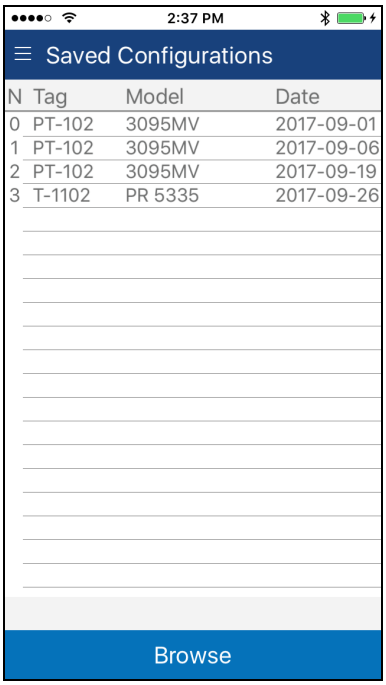
4 Enter Notes in the Notes field if desired. Enter Technician name in the Technician field if desired.

Step	Action
5	Enter Header and Footer information for the PDF file if desired.
6	Press the “Save Configuration” button to save device configuration to text file and pdf file. 
7	When complete, the Configuration Save Complete message will be displayed. Use the Download Config function to display the saved .pdf file. 

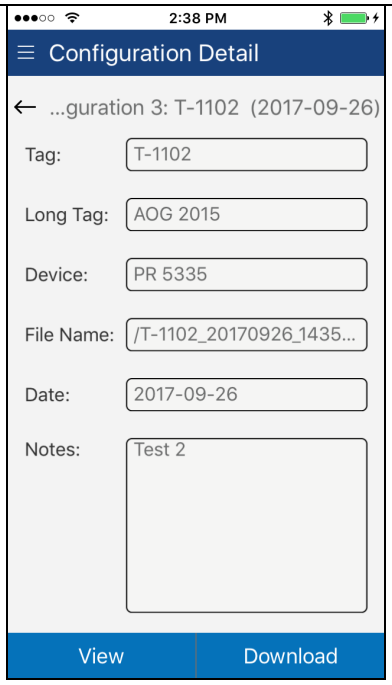
6.5.4 Download Config

The saved HART Device configurations can be viewed and even downloaded to other devices.

To view saved device configurations, perform the following steps:

Step	Action
1	Select ☰ → **Download Config** from the main window. The Saved Configurations window is displayed: 
2	The saved configurations are shown in the order they were created. You can scroll up and down the list if necessary.
3	Tap a configuration to view details of the configuration. When tapped, the Configuration Detail window is displayed:

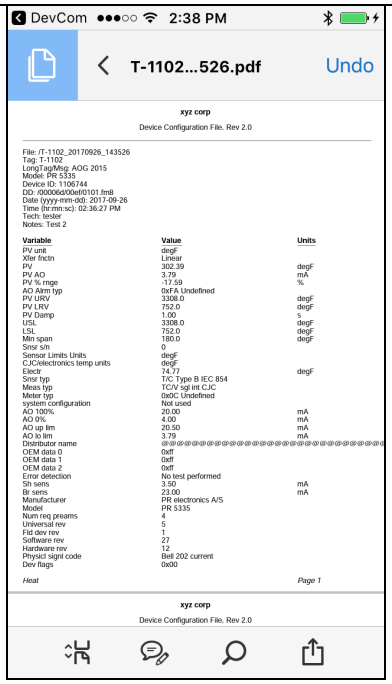
Step	Action



This window shows the details of the saved configuration.

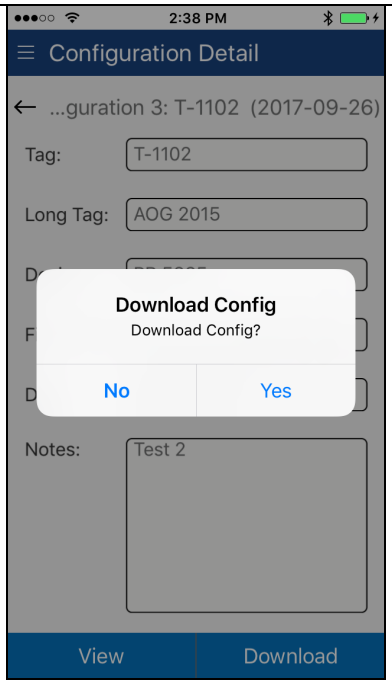
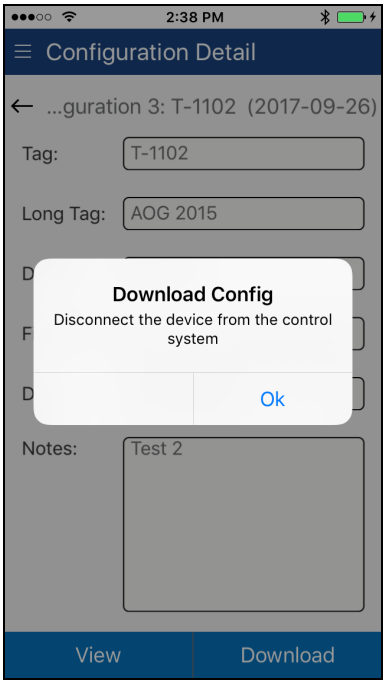
6.5.4.1 View Saved Configuration

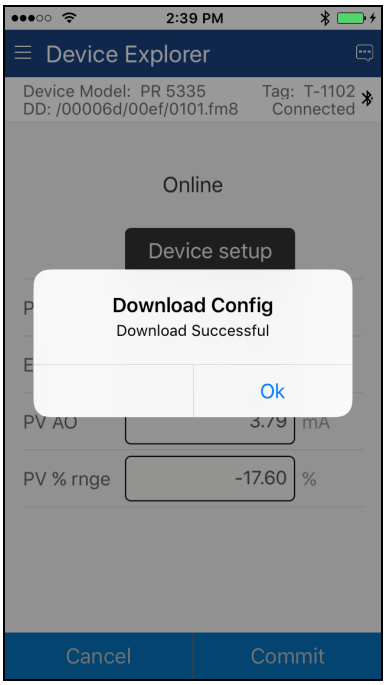
Step	Action
1	From the Configuration Detail window, press View.
2	The PDF file for the saved configuration is shown using the iOS device PDF viewer:

Step	Action
	
3	Press the Back key to dismiss. Or use the iOS Home key.

6.5.4.2 Configuration Write

Step	Action
1	Ensure that the application is running and communications have been established.
2	From the Configuration Detail window, press Download. The following Prompt is displayed:

Step	Action
	
3	Press Yes to continue or No to go back to the Configuration Detail window.
4	If Yes, pressed, the following prompt appears:  This alerts the user that a configuration change can upset the process and the device should not be connected to the process.
5	Press OK when device is not connected to the process.

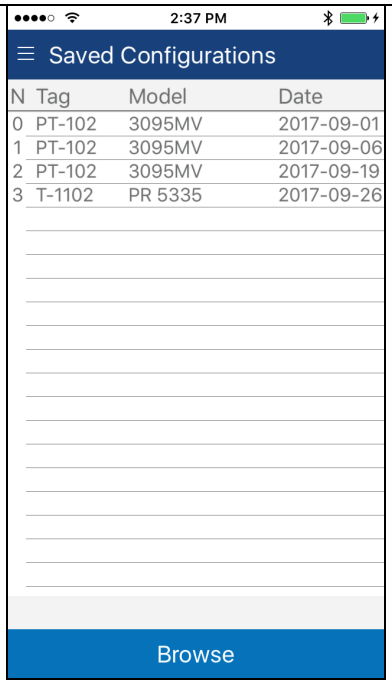
Step	Action
6	When the configuration write is complete, the following prompt will be displayed:  Also note that the connection to the device has been reinitialized in order to refresh the data in the App memory.

6.5.4.3 Configuration Browse

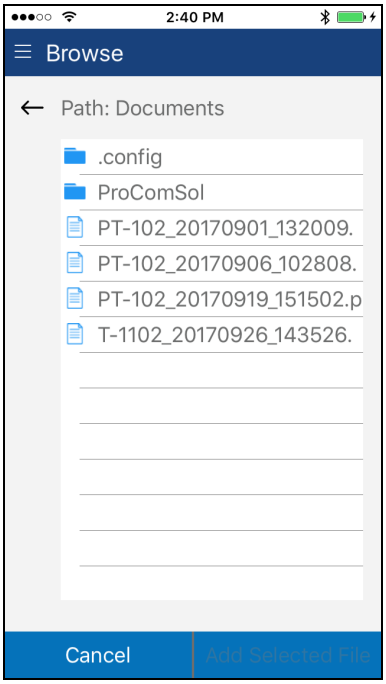
This function allows the user to bring configurations saved from another source into their device. The other source can be other DevComDroid users or even DevCom2000 users.

Step	Action
1	Copy the zzz.pdf, zzz.dc, and zzz.txt (where zzz is the configuration root file name) files to the iOS device. The recommended directory is the /Download directory
2	Select ☰ → **Download Config** from the main window. The Saved Configurations window is displayed:

Step	Action

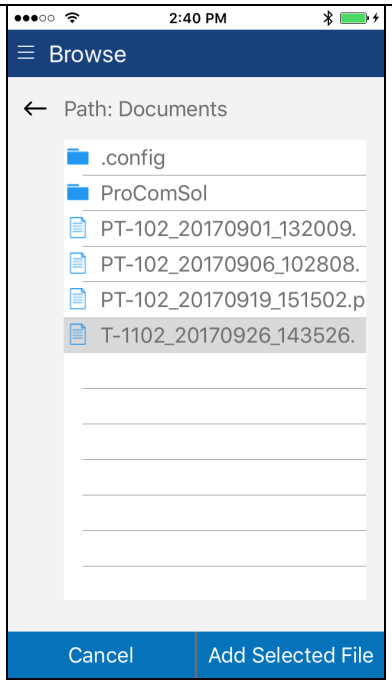
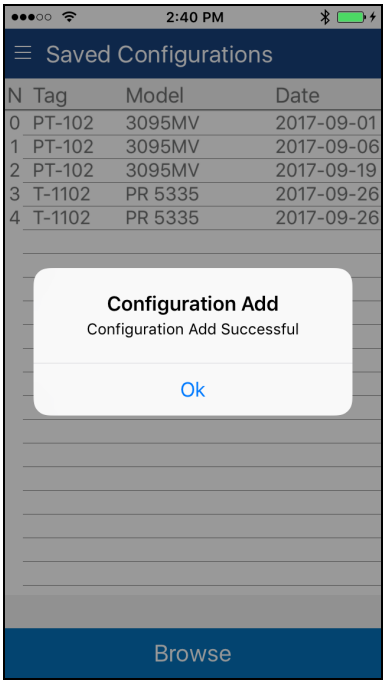


3 Press Browse. The Browse window is displayed:



This window will just show the .pdf files. You can navigate to other directories using the Back key.

4 Select the desired configuration to add to the device. Once selected the Add Selected button becomes active:

Step	Action
	
5	Press Add Selected, and the following prompt appears when the Configuration Add is complete:
	

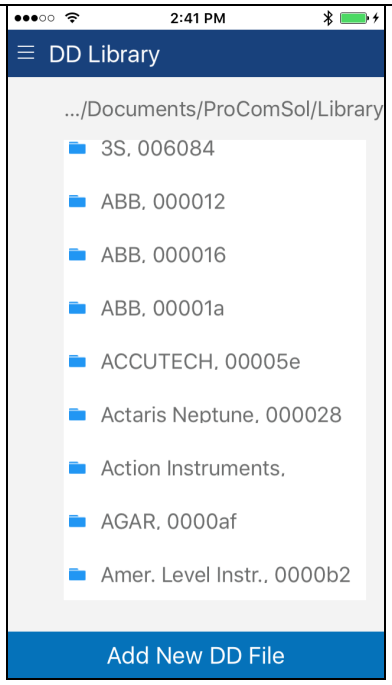
6.5.5 DD Library

This window allows the user to view the DD Library location, view the library contents, and even add new DD files to the library.

6.5.5.1 View DD Library

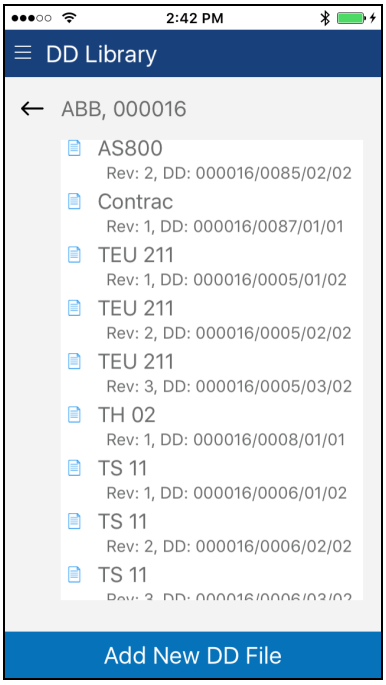
Step	Action
1	Ensure that the application is running. Communications do NOT need to have been established.
2	Select ☰ → **DD Library**. The DD Library Window is displayed:
3	Tap "Library Contents" The following Window is displayed:

Step	Action

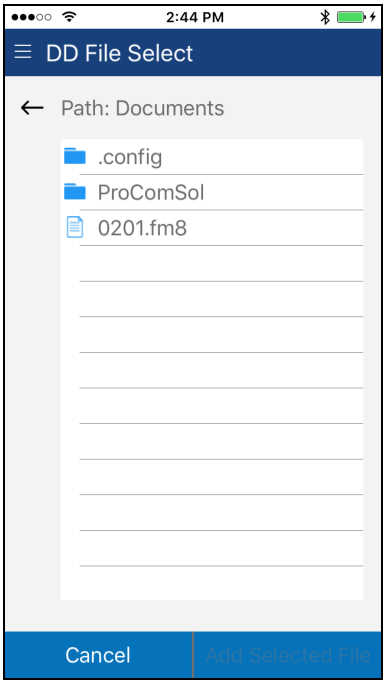


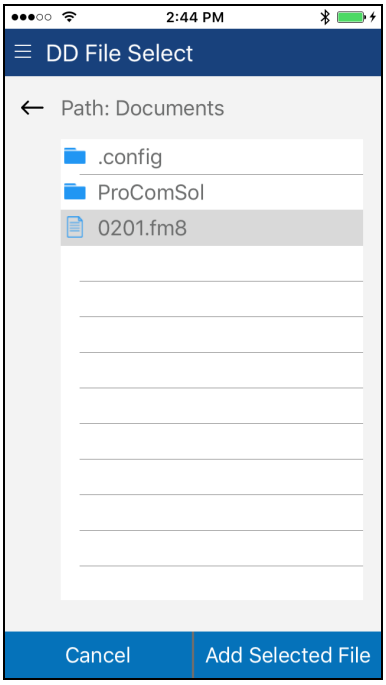
The list of manufacturers is shown in alphabetic order.

4 Select a manufacture and the list of devices for that manufacturer are displayed:



6.5.5.3 Add File to DD Library

Step	Action
1	Ensure that the application is running. Communications do NOT need to have been established.
2	Select ☰ → **DD Library**. The DD Library Window is displayed:
3	Tap "Add New DD File" The following file selection Window is displayed: 

Step	Action
	Use the <- key to navigate the device file structure until you find the file you would like to add.
4	Once the desired file is found, select it to activate the “Add Selected” Button.  Tap “Add Selected File” to add the file to the DD Library.

6.5.6 Licensing

The user may need to review license status to get the number of days left in the evaluation for example. This window shows License details.

Step	Action
1	Ensure that the application is running. Communications do NOT need to have been established.
2	Select ☰ → **Licensing**. The Licensing Window is displayed:

Step	Action
	 This image shows an Activated license.
3	Press the "License Check-In" to send the license back to our server. It can then be used on another iOS device. This makes sharing licenses easy and convenient.

6.5.7 About

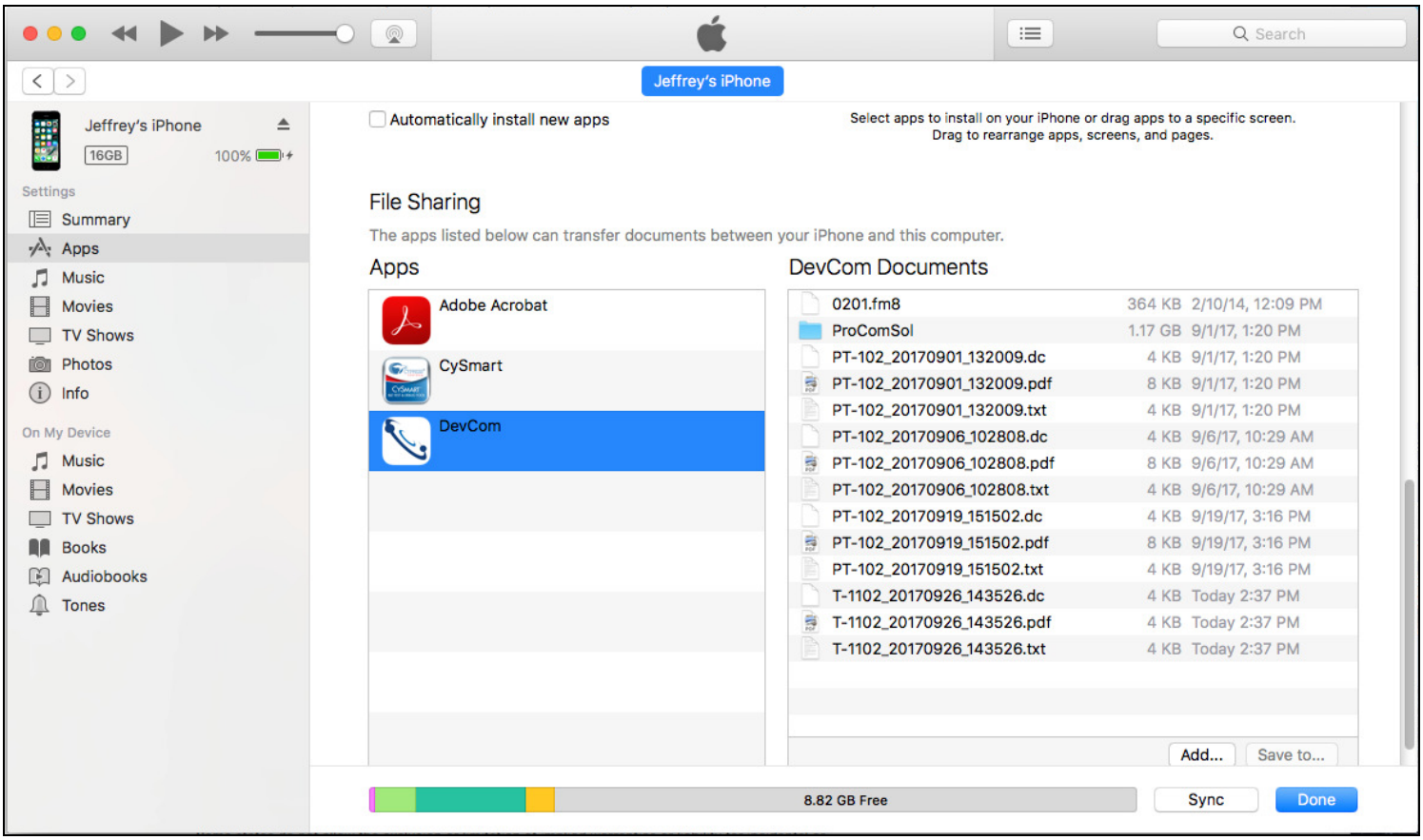
This window summarizes revision status and provides support contact information for the DevCom App:

Step	Action
1	Ensure that the application is running. Communications do NOT need to have been established.
2	Select ☰ → **About** from the main window. The About window is displayed:

Step	Action
3	Press the “Send email to Tech Support” to bring up your Email App which you can then send to ProComSol to get help for your issue.

6.6 Mac Interface to Mobile Device

Use iTunes on your Mac to manage files generated by the App. Select your device, then Apps to bring up a screen similar the one below:



The default location for the saved configuration files is the directory "\DevCom Documents". Simply highlight the desired files and copy to your Mac. Once on the Mac, they can be viewed or imported into many different software packages.

6.7 DD Library Updates

Users who provide their Email address to ProComSol will be notified when DD Library Updates are available. The Email will provide detailed instructions on how to obtain the update. To update the DD Library, follow Section 4.2.1, Install DD Library.

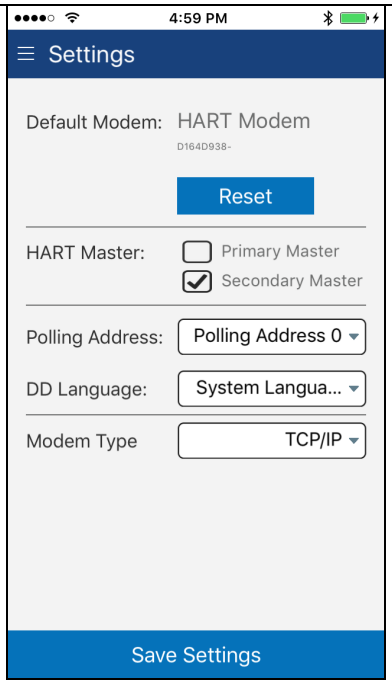
6.8 HART-IP Interface

6.8.1 Setup

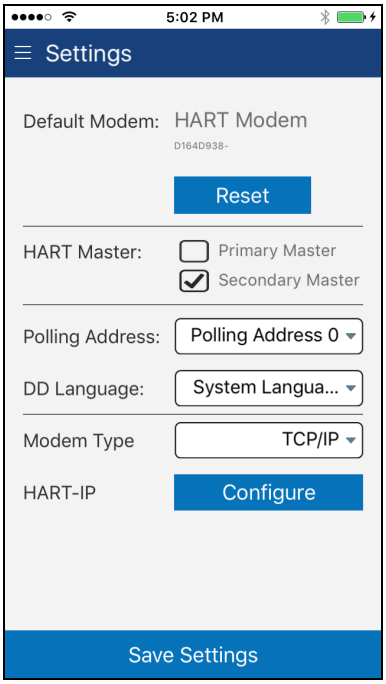
DevCom allows you to connect to your WirelessHART network using HART-IP over an Ethernet connection to the networks WirelessHART Gateway. Once connected to a device, DevCom behaves just like connected via a modem. You can view data, edit parameters, etc. Below is the procedure for setting DevCom to use HART-IP and for connecting to a HART device:

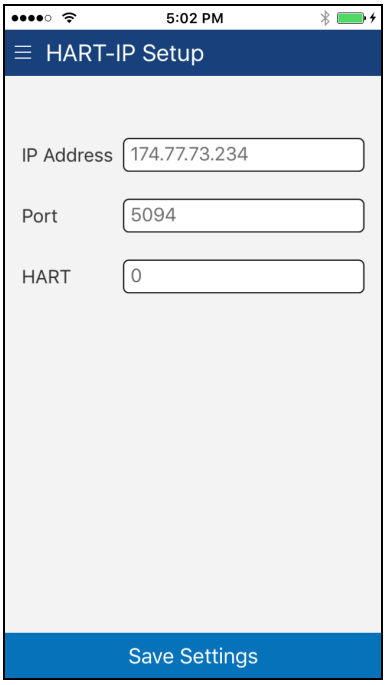
Step	Action
1	Go to the Settings Menu and change the Modem Type to TCP/IP:

Step	Action



2	Press “Save Settings” to make the setting change.
3	The default network IP address is our demo WirelessHART network. It is used to demonstrate the HART-IP features of the DevCom App. If you would like to connect to your network, go to the Settings Menu again. You will then see this:

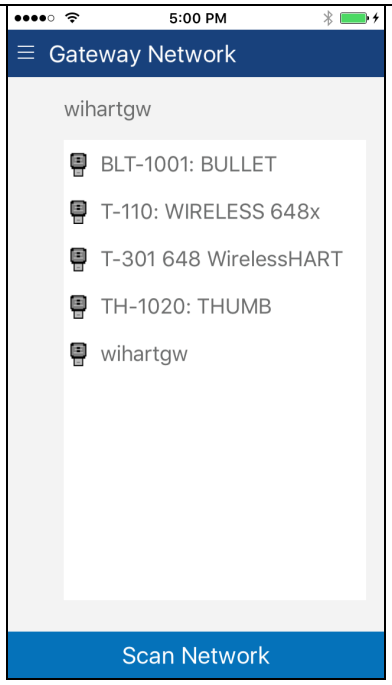


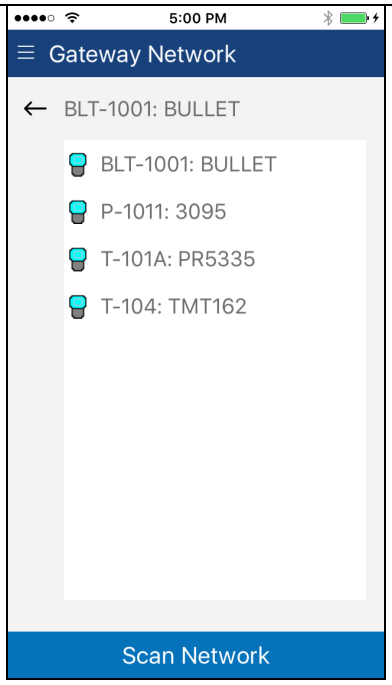
Step	Action
4	Tap “Configure” to bring up the HART-IP Setup Menu: 
5	Make the necessary edits for your WirelessHART Gateway and press “Save Settings”.

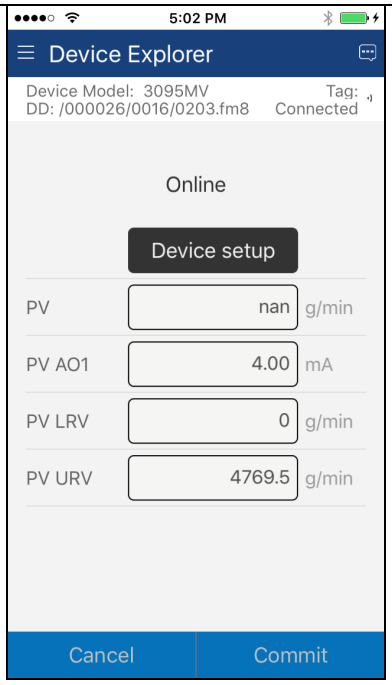
6.8.2 Connecting to a Device

Once the connection to the WirelessHART Gateway is configured, restart DevCom. The App will then connect to the WirelessHART Gateway and retrieve network hierarchy information. This section describes how to then connect to the desired device.

Step	Action
1	Once the network hierarchy information is retrieved, it is displayed in the Gateway Network Menu. Note that the example below if for the ProComSol Demo network and that your network will look different:

Step	Action
	 Item description: Wihartgw – is the Tag for the WirelessHART Gateway BLT-1001:BULLET and others are devices on the WirelessHART network that have sub devices.
2	Press “Scan Network” if you want to refresh the Gateway Network Menu.
3	Tap a device to show the sub-devices connected to it. Note that native WirelessHART devices will have itself as a sub-device. Below is the screen that shows after BLT-1001:BULLET is tapped. Again this is on our Demo network:

Step	Action
	 Item description: BLT-1001:BULLET – is the root device P-1001: 3095 and others are the sub-devices connected to the root device.
4	Tap any of the sub-devices to connect to that device. The display then looks just like a modem connected device. The only difference is that the Bluetooth Activity icon is now the Wireless Activity icon as seen here:

Step	Action
	
5	You are now connected to the device and can perform any DevCom function you like as if you were connected locally through a modem.

Appendix A

Troubleshooting Guide

Problem:
Will not communicate

Hardware Check:

Verify the following:
1. Paired to correct HART Modem
2. Loop power supply is on.
3. Loop resistance between 250 ohms and 1Kohms.
4. Loop current within HART limits.
5. If multi drop configuration, all transmitters in loop have unique addresses.
6. HART interface hardware connected across loop resistor or across transmitter terminals.

Appendix B

Contact Information

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