RXi HMI

IMPORTANT PRODUCT INFORMATION (IPI)

EMERSON™

Introduction

The RXi HMI is an operator interface ready for local and machine visualization needs. Powered by Movicon.NExT WebHMI software, the RXi HMI offers intuitive 2D and 3D graphics, multi-touch gesture support, and historical trending. It supports a wide variety of OT protocols, OPC UA and MQTT for remote connectivity, and supports HTML5 for remote visualization. The RXi HMI is industrial environment ready with ATEX, UL Hazloc, Marine, and IP66 certifications. Web HMI project files can be configured and deployed to the RXi HMI using the Movicon.NExT configuration tool which can be installed on a separate computer or laptop.

Current Release Information

Firmware Component	Version Number	Movicon.NeXT	Version Number
Primary	Release 1.0	Image	Version 4.1
OS Loader	Release 1.0		

Field Upgrades

Upgrade kit will be posted on the RXi HMI landing page. The process of upgrade/recovery is detailed in the User Manual.

Landing page link: https://emerson-mas.force.com/communities/en_US/Article/RXi-HMI-Landing-Page

Release History

Hardware Version	Date	Description
IC760CSW12CDA IC760CSW15CDA IC760CSW19CDA IC760CSW24CDA IC760COW12CDA IC760COW15CDA	Feb 2022	Initial Release

RXi HMI: Functional Compatibility

Compatibility Issue	Description
N/A	N/A

Restrictions and Open Issues

Subject	Description
Movicon Web HMI License Information	License information is not shown in the log file.
Movicon WebHMI Launch	The WebHMI launch has been taking 50+ sec after RXi box reboot
Beep Sound	Beep sound will be audible only if the headset or speaker is connected to the Line-out of the RXi HMI due to the limitation on internal HW capability.

Problems Resolved in Current Release

Subject	Description
N/A	Initial Release

Operational Notes

Subject	Description
Movicon WebHMI License	Customers will need to contact Customer Support for recovery/upgrade images of Movicon WebHMI on RXi HMI.

Related Information

RXi HMI User Manual   GFK-3231

RXi HMI Secure Deployment Guide   GFK-3232

RXi HMI Quick Start Guide   GFK-3233

General Contact Information

Home link: http://www.emerson.com/industrial-automation-controls
Knowledge Base: https://www.emerson.com/industrial-automation-controls/support

Technical Support

Americas
Phone: 1-888-565-4155
1-434-214-8532 (If toll free option is unavailable)

Customer Care (Quotes/Orders/Returns): customercare.mas@emerson.com
Technical Support: support.mas@emerson.com

Europe
Phone: +800-4444-8001
+420-225-379-328 (If toll free option is unavailable)
+39-0362-228-5555 (from Italy - if toll-free 800 option is unavailable or dialing from mobile)

Customer Care (Quotes/Orders/Returns): customercare.emea.mas@emerson.com
Technical Support: support.mas.emea@emerson.com

Asia
Phone: +86-400-842-8599
+65-6955-9413 (All other Countries)

Customer Care (Quotes/Orders/Returns): customercare.cn.mas@emerson.com
Technical Support: support.mas.apac@emerson.com

Any escalation request should be sent to mas.sfdcescalation@emerson.com

Note: If the product is purchased through an Authorized Channel Partner, please contact the seller directly for any support.

EMERSON™